| Code      | 1.1 Job Title                          | 1.2 Biz Type           | 1.3 Gross annual sales | 1.4 Trucks on<br>road         | (1.4B) How long in bus. | (1.4C) How<br>many<br>customers | (1.4D)<br>Sect. of<br>W'burg |
|-----------|--|------------------------|------------------------|-------------------------------|-------------------------|---------------------------------|------------------------------|
| NS.Sup.01 | President                              | Corporation            | \$46,000/week          | 6 large veh.; 70<br>employees | 30 years                | 4,000 customers                 | all sections                 |
| NS.Sup.02 | Owner & Manager                        | Sole<br>proprietorship | \$800/week             | 1 truck; one<br>helper & me   | 13 years                | (dif. survey)                   | NS & GP                      |
| NS.Sup.03 | Owner & Manager                        | Sole<br>proprietorship | \$1,000/week           | 1 truck; 1 person             | 3 years indep.          | (diff. survey)                  | NS                           |
| EW.Sup.04 | Assistant Manager                      | Corporation            | \$2,500/week           | 5 refrigerated<br>trucks      | (diff. survey)          | (diff. survey)                  | all sections                 |
| EW.Sup.05 | Owner                                  | Corporation            | \$180,000/year         | 1 22' truck                   | (diff. survey)          | (diff. survey)                  | EW                           |
| EW.Sup.06 | Manager                                | Corporation            | Blank.                 | 1 van, 1 truck                | 10 years                | Blank.                          | all, mainly<br>EW            |
| SW.Sup.07 | Sales Manager &<br>Bookkeeper          | Corporation            | Blank.                 | own 6, use 2<br>trucks        | 16 years                | Varies.                         | Orth/Hasid<br>WB/BP          |
| NS.Sup.08 | Exec. Vice<br>President & Co-<br>Owner | Family-owned<br>Corp   | Blank.                 | Don't deliver;<br>distribute. | 50 years.               | 33+ jobbers & 50<br>wholslrs    | all                          |
| ES.Sup.09 | Salesman                               | Corporation            | Blank.                 | 8-10 trucks                   | Blank.                  | Blank.                          | Blank.                       |

| Code      | 1.5A Sales: %<br>Produce | % Meat &<br>Fish   | % Dairy            | % All other        | 1.5B(1.5C)M<br>ost prof. part          | (1.5B) Size of<br>business | 1.6 How bus. works   |
|-----------|--------------------------|--------------------|--------------------|--------------------|--|----------------------------|--|
| NS.Sup.01 | 5% (froz.<br>vegs)       | 1%                 | 45% (eggs)         | 49%                | Paper & rest. suppl.                   | Medium size.               | Facility: 1 full city block storage. 6 trucks for cash & carry everyday. Cover all 5 boros.                                    |
| NS.Sup.02 | 100%                     | 0%                 | 0%                 | 0%                 | Produce.                               | Small.                     | Warehousing too exp. for me. Go to Bronx Term. @1AM, deliver 8-9AM. Buy a/t customer's orders.                                 |
| NS.Sup.03 | 100%                     | 0%                 | 0%                 | 0%                 | Not much profit b/c new & small.       | Small.                     | Get fresh produce everyday @ Bronx. Term. Hard market, animal world, game. Bigbiz hired own security, gov. doesn't care.       |
| EW.Sup.04 | 0%                       | 90%                | 10%                | 0%                 | Deli, dairy and meats.                 | (diff. survey)             | Buy fr. Hunts Pt. & wholesaler in VA. Receive calls fr. groc. & rstrnts. Deliver each day.                                     |
| EW.Sup.05 | 100%                     | 0%                 | 0%                 | 0%                 | Produce.                               | (diff. survey)             | Rec ph. orders aftrnns & nights fr. groc's Next AM go to Hunts Pt. or Brkln Term. Mkt. & buy prod. ordered, then del.          |
| EW.Sup.06 | Even dist.               | among all<br>prods | except less<br>mea | t & more<br>drinks | in summer. Dairy:400 cases milk/day    | Blank. (8 employees)       | Biz is loc. (W'burg, some Queens) ret & rest's. Sources incl.<br>Brklyn Term, 149th St. farmmkt, NJ dairy, Hunts Pt.<br>(meat) |
| SW.Sup.07 | 85%                      | 0%                 | 15% (eggs)         | 0%                 | No one part,<br>depends on<br>product. | Small.                     | Go to Hunts Pt & pick up for small fr/veg stores+ own store ("biggest" in Brklyn & just opened)                                |
| NS.Sup.08 | 0%                       | 55%                | 35%                | 20%                | Blank.                                 | Large. 400<br>suppliers    | 30 trucks deliver to me daily. Supply 6 customers who supply in WB. Contract w/processors for M&V brand prods.                 |
| ES.Sup.09 | almost 100%              | 0%                 | 0%                 | 0%                 | Produce.                               | Large.                     | Dir'ly source & send boxes for pack'g'g w/ local tropical name. Cust.(mainly jobbers, 2 rstrnts)come2us. Del to lge ret.       |

| Code      | 2.1A Customers<br>served   | 2.1.B Imprint.<br>cust. type                               | 2.2 Income of cust.  | 2.3 How decide prod.   | 3.1 Diff sources for prod  | 3.2 How sat.<br>w/source  | 3.3 Satisfaction detail  | 3.4 Diffic. getting prod  |
|-----------|--|--|--|--|--|---|--|---|
| NS.Sup.01 | Groc. stores<br>(supermkts),<br>Conven. stores<br>(mom&pops,<br>bodegas, delis),<br>Restaurants. | Delis & Conven.<br>stores.Small<br>usually pays<br>better. | Mixed, but<br>mostly low<br>income.                        | 50/50%<br>customer- &<br>supplier-driven.                    | Yes.   | Very satisfied.   | Blank.   | No. But small storage=diff. to<br>get many things. &W.Inies<br>items diff. to get b/c can't<br>clear into US. |
| NS.Sup.02 | 50/50: groc.<br>stores(fruit<br>stores,<br>delis)/restrnts. 1<br>factory.                        | Both are<br>important. I<br>work on cust.<br>satisfaction. | Middle income.   | Customer-<br>driven.   | I usually buy fr. same people (5 or 8 wareh's). Mkt=amonopoly &will die            | Very satisfied.   | Blank.   | No. Only if it's not in season,<br>quality is low for some prod's.  |
| NS.Sup.03 | Restaurants. Getting paid is a problem. Not a good biz.: mkt., qual of life, cheap labor.        | Poor people pay<br>better than rich<br>people.             | Low income,<br>mostly in<br>Williamsburg.                  | Customer-driven<br>but if I see sthing<br>nice, I buy it     | Yes & no.<br>Everyday is diff.<br>Have to buy fr.<br>same peop. to<br>stay in biz. | Somewhat<br>satisfied. In<br>season, price is<br>low /supply IS<br>high.          | Out of season, price high,<br>quality low, supply low.   | Every day a diff. story w/each product.   |
| EW.Sup.04 | Grocery stores & restaurants. Sometimes wholesalers/distributors.                                | Grocery stores & restaurants.                              | Mixed income.  | Customer-<br>driven. Cust. add<br>& drop items fr.<br>lists. | Yes.   | Somewhat<br>satisfied.  | Blank.   | No.   |
| EW.Sup.05 | Grocery stores.  | Grocery stores.  | Low income.  | Customer pretty<br>much dictates<br>what I carry.            | Yes.   | Somewhat<br>satisfied.  | Blank.   | Yes. Depends on seasonal availability.  |
| EW.Sup.06 | Grocery stores & restaurants.  | Pretty even.   | Low income.<br>Nat's incl.<br>Domin, PuertoR<br>& AfrAmer. | Customer-driven<br>in both what &<br>how much I buy.         | Yes. Much prefer<br>farmer's mkt:<br>fresher & often<br>cheaper.                   | Very sat'd b/c I<br>can access diff.<br>sources.                                  | Product needs: better lettuce<br>(round, darkgreen, cabbage-<br>shapedprices quadruple),<br>green pepps, tom | No. Starting 3-4 yrs. ago, farmers offer ethnically approp. vegs.   |
| SW.Sup.07 | Grocery stores & convenience stores.   | Specifically fruit & veg. stores.                          | Blank<br>(interviewer says<br>probably mixed).             | Customer-<br>driven. Sell staple<br>prods.&holiday<br>fruits | Yes.   | Somewhat<br>satisfied. Dtld<br>comments on<br>survey.                             | If we can get better source of cheap produce, will consider.   | We go to Brooklyn Term.<br>when we run out of things.   |
| NS.Sup.08 | Other<br>wholesalers/distr<br>ibutors: jobbers<br>& wholesalers.                                 | Jobbers (those<br>who don't<br>warehouse).                 | Blank.   | Customer-driven<br>& growing<br>rapidly in vol &<br>divers.  | Yes.   | Very sat'd. Often<br>switch suppliers.<br>Used to have<br>loyalty but no<br>more. | Very competitive times.  | No. Dist. lots of Hellman's<br>mayo, Kraft foods, Land<br>OL'akes, Hornel.                                    |
| ES.Sup.09 | Grocery stores, smaller distributors & a couple of restaurants.                                  | Retail drive-up<br>customers.                              | Blank.   | Customer- and<br>good-deal-<br>driven.                       | Yes.   | Very sat'd. Do<br>buy reg. prods &<br>seasonal items.                             | Get everything we need. Mkt<br>offers more & more & you<br>can sell less & less.                             | No. (Noted a few different grades of apples & other items.)   |

| Code      | 3.5 Cust. pay<br>for fresher   | 3.6 Pref'd new<br>supp.   | 3.7 Pref'd<br>pay terms  | 3.8 Pref d<br>deliv. sched                                   | 3.9A Cust int'd in local?                                       | 3.9B This enhance sales?   | 3.10 Supplier contact inf   | 3.11 Other comments   |
|-----------|--|---|--|--|---|--|---|---|
| NS.Sup.01 | Yes. Fresh is<br>always better &<br>looks more<br>presentable.                 | Direct from farmers<br>(no middlemen).<br>Demand for fresh is<br>increasing.  | Suppliers: 30<br>days. Clients:<br>bill to bill,<br>wkly or 2 or<br>3-wk | Mon-Fri all<br>day 7AM-<br>4PM.                              | Yes. People will see<br>the product first<br>hand.              | Yes. Out of sight, out of mind. People will have chance to see & get the word.         | Said would fax list of suppliers; didn't.   | Blank.  |
| NS.Sup.02 | Some cust's<br>would. Now<br>more than ever<br>people look for<br>better qual. | Hunts Pt. b/c<br>variety in 1 place.<br>Already work<br>16h/day; no time to<br>deal w/ farmers.   | Same day for<br>1/2 my cust's,<br>and rest 6<br>wks. later.              | Every day<br>from 9AM-<br>5PM.                               | No. Farmers' prices<br>are higher than mine.                    | Not good for<br>my bus. if the<br>showcase is<br>too close.                            | Amata. A&G. Darcia. Top<br>Banana. Venco Corp.  | This bus. bad for people who have to feed a family. Too many work hrs. No life for family. But \$ OK.         |
| NS.Sup.03 | Y&N. Qual. imp. when biz slow. Fax mach =problem b'c compete w/ bigbiz         | Hunts Pt. & Bronx<br>Term. I like farmers<br>but can go out of<br>biz trying to<br>support them:<br>supply undep.,<br>travel, cost, time. | Right away or<br>within 30<br>days.                                      | I deliver as soon as I finish buying; no warehouse.          | I would lose cust's b/c restrnts will attend the showcase.      | No. Locally grown is not good for the market that rec's stuff from all over the place. | Bronx & Brooklyn<br>Terminals.  | I have to buy from some people or they won't sell to m when produce is scarsce.                               |
| EW.Sup.0  | Depends on<br>quality, prices<br>& what other<br>suppliers are<br>doing.       | Direct from farmers if they could increase volume of purchases in order to cut prices & increase profit.                                  | 60 days.   | Mon-Fri any<br>time (24<br>hours/day).                       | Maybe. It depends<br>on the clients'<br>reactions to the price. | Yes.<br>Restaurants<br>like to shop<br>for fresh<br>produce.                           | Los Muchachos, 160<br>Scholes St., Brooklyn, NY<br>11206 (718) 387-5800.<br>Superior Meats & Provs.<br>44 Berriman St. Brooklyn<br>NY 11208 (718) 647-0101.           | Blank.  |
| EW.Sup.0  | No, because of<br>the customers'<br>low income.                                | Direct from<br>farmers, Hunts Pt.,<br>Bronx Terminal<br>Mkt.  | Cash.  | I prefer to<br>pick up<br>because I<br>have my own<br>truck. | Yes. Everybody likes<br>fresh produce and<br>good quality.      | Yes, probably.   | Romy Products [Romy] (718) 296-2072.  | Blank.  |
|           | can't purchase<br>for higher<br>prices.  | Prefer to have delivered; source not imp. Also says wd. buy direct from farmer even if small selec/higher price: QUAL!                    | Cash on<br>delivery.   | Would need<br>to negotiate-<br>-depends on<br>product.       | No.   | N/A  | Brooklyn Term. Mkt. (just<br>produce & rest. supp.;<br>imports & produces<br>coconut cream) [Antonio]<br>Foster & Av D. Farmer's<br>Mkt 149th St near Yankee<br>Stad. | For dairy initiative: Gollo,<br>Knickerbocker Av, Dominicar<br>cheese & father in PR owns<br>largest producer |

| Code      | 3.5 Cust. pay<br>for fresher                                    | 3.6 Pref'd new<br>supp.                          | 3.7 Pref'd<br>pay terms                                  | 3.8 Pref d<br>deliv. sched                    | 3.9A Cust int'd in local?   | 3.9B This enhance sales? | 3.10 Supplier contact inf  | 3.11 Other comments  |
|-----------|---|--|--|---|---|--------------------------|--|--|
| SW.Sup.07 | No, can always<br>replenish from<br>local peddlers.             | Hunts Pt. or local<br>mkt. that's<br>convenient. | Blank.   | We pick up.                                   | No. Buying local not that imp. to biz b/c always get what need & qual good enough.                        | N/A                      | Blank.But "Leo the Apple man" is the only farmer selling direct in the community.                  | All price driven. To stay competitive, we have to offer cheap products.                |
| NS.Sup.08 | Maybe but don't have to pay more b/c can find another supplier. | Blank.   | Gen'ly paid<br>net 14 days.<br>Offer lines of<br>credit. | Weekdays<br>6AM-1:30<br>PM.                   | Yes (but customers<br>not ret.). Offer<br>samples of new<br>prods.& count on<br>customers to mkt<br>prod. | Blank.                   | Blank. (Interviewer says<br>maybe get name of his<br>dairy processor who does<br>brand cr.cheese.) | M&V is own brand name for 100 products. This part of the biz rooted in orig. mfg. biz. |
| ES.Sup.09 | Don't have to.  | Blank.   | Customers pay cash & sometimes credit.                   | Open 6 days<br>& accept<br>delivs. 7<br>days. | Maybe. But we do more tropicals.  | Blank.                   | Blank.   | Blank.   |

| Code      | 4.1 Sample product list  | 4.2 Feelings re profitab.  | 5.1 May call again? | 5.2 May take photos? | Interviewer |
|-----------|--|--|---------------------|----------------------|-------------|
| NS.Sup.01 | Blank.   |  | Yes.                | Yes.                 | L.P.C.      |
| NS.Sup.02 | Blank.   | Blank.   | Yes.                | Blank.               | L.P.C.      |
| NS.Sup.03 | Blank.   | Blank.   | Yes.                | Blank.               | L.P.C.      |
| EW.Sup.04 | Please see product list attached to original survey.  Biz slow now: gov. food stamp cuts; much corruption. Good mgmt. skills & good prices help alot.  |  | Yes.                | Yes.                 | M.D.A.      |
| EW.Sup.05 | Blank.   | Gov. foodstamp cuts affecting food ind.<br>People ent'g wkforce pref. warehouses<br>eg Costco. | Yes.                | Blank.               | M.D.A.      |
| EW.Sup.06 | Please see prod. list (which does not include everything.)   |  |                     | Blank.               | Jenn        |
| SW.Sup.07 | Can call for more info. Says Orthodox Jewish prod. are very set by trad, can't be changed.  Biz has slowed. Can't compete w/lge-scale. But still profit. See survey for very detailed responses. |  | Yes.                | Blank.               | Jenn        |
| NS.Sup.08 | Ex. of our prods: blended butter/marg. prod.(Northside's) competing w/L O'Lakes & of better qual.  Industry works @ 1% net margin.  Trends: froz, prep'd foods. Many whlsalrs going out of biz.  |  | Yes.                | Blank.               | Jenn        |
| ES.Sup.09 | Have over 1,000 products.  | Can still make \$ but too much supply. People expect cheap prices.                             | Blank.              | Blank.               | Jenn        |