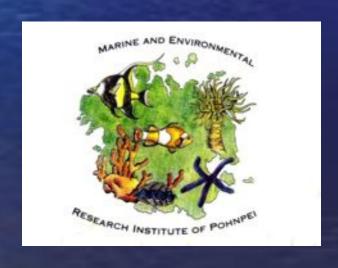
Marketing, Permitting and Shipping for Marine Ornamental Invertebrates



Shipment Process

- Marketing
- Receiving orders and negotiating pricing
- Quote and airline bookings
- Permits
- Packing and shipping
- Payment and DOA

Marketing – finding your customers

- Trade shows
- Website
- Word of mouth
- Direct contact
- Visiting buyers

Marketing

- For marine ornamentals variety is important. Especially if you can sell clams and corals or fish.
- This helps buyers to get volume without holding excess stock
- It also reduces paperwork and inspection and handling fees.

Marketing

- ORA more than 70 species hard corals.
 20 species soft corals. Clams and fish.
- Blue Zoo aquatics. 24 maricultured corals plus 55 SPS, 73 LPS.
- Direct marketing through internet sales is more popular. Petco.

Receiving orders and pricing

- The total a buyer pays is based not only on the cost of your products but also freight, handling, permits, mortality and volume
- The sellers price will be affected by all of these so reducing costs to the buyer is important

Working with a Buyer

- You are separated by large distances often with poor communications
- Insist on pre-payment on all shipments where you can, especially with new buyers
- Spend money to travel and meet your buyers or build your relationship
- Long-term business relationships are the best

Buyers always pay shipping

- Shares liability and responsibility
- Responsibility to get the animal there alive and healthy.
- You need to find the most efficient way to ship products to remain competitive.

Quotes and airline booking

- The buyer may ask for a quote including freight and handling
- Freight is generally expensive out of Micronesia
- Shipping regulations seem to change constantly due to TSA regs
- A box charge is usually added to the shipment cost to include cost of packaging and handling
- A permit fee may also be added for cost of obtaining the permits
- Airline freight varies with volume and how often you ship
- Shippers can get reduced freight rates with volume but cargo can be bumped
- Using freight forwarders such as CTSI, Triple B can help get your products to areas not served by Continental.

Permits and Paperwork

- CITES or in lieu of CITES required for all hard corals and giant clams. Issued by marine resource authority in each country.
- Invoice some buyers ask for a pro forma that reflects lower prices in order to avoid duties
- Certificate of origin often included in in lieu of CITES or export permit
- Health certificate as above
- Airway Bill issued by the airline and travels with the shipment
- Other permits such as export permit or permits required by the importing country are sometimes required
- Copies of all permits travel with the AWB and should be scanned and sent to buyer after the shipment has left



FSM National Government Department of Resources and Development Division of Agriculture Unit Palikir, Pohnpei FM 96944 Tel, No.: (691) 370-2646

Fax No.: (691) 370-5854

Plant/Animal Quarantine Permit

FSM Form No.1008

Name and Addressee of Importee:

Martin Selch

Permit No.: KSA-002-11 Date of Issue: Feb. 28-11

Kosrae State, FSM 96944

In accordance with the Plant and Animal Laws (FSM& State), permission is hereby granted for the following importation, subject to the conditions contained herein.

Origin of Material(s):

Destination of Material(s) Kosrae State, FSM

Pohnpei State,FSM

Descriptions of Materials and Quantity:

Live Corals/Clams:

1.Soft Corals (Sarchophyton spp. -500pcs 2.Giant Clams (Tritacna maxima --- 500pcs

3.Giant Clams (Tritacna derasa) --- 500pcs

4.Hard Corals(Montipera spp) ----500pcs

Conditions of Entry:

-This Permit is valid for a multiple entries or six months from the above date of issue, but may be withdrawn at anytime. A copy of this Permit with a Certificate of Origin issued at the place of origin must accompany the shipment and presented to the Quarantine Inspector at the port of entry,

-The Certificate of Origin should specify that :

- -I.Shipment was originated and raised in Pohnpei State . Thoroughly inspected and found to be healthy . clean, free of other living organisms and packed in new packing materials, and the number stated in the Certificate or Origin should match the number shipped or sent.
- -A copy of this Permit together with a Certificate of Origin issued by Pohnpei State Government should accompany the shipment and presented to the Quarantine Officer upon arrival here in KSA.
- -Shipment should be re-inspected upon arrival to ensure that all condition / requirement in Import Permit are met and / or complied with.

Permit Fee: \$20.00

Permit Issued by:(Naihe and Title)

Approval Date: 47

Murdaniel T, Aeting/Director of Resources and Economic Affairs

Distribution List: Original-Permittee, 1st copy to Shipper, 2st copy-State Agriculture, 3st copy-Issuer

3.2.11

To: Martin Selch, MME Causeway, Lelu, PO Box 807 Kosrae FM 96944

TESEARCH INSTITUTE OF POHNPE

| Quantity | Description | Unit Price | Subtotal |
|----------|-----------------------|------------|------------|
| 300 | Sarcophyton spp. | \$3.00 | \$900.00 |
| 400 | 3-4 cm T. maxima blue | \$5.00 | \$2,000.00 |
| 6 | Shipping boxes | \$20.00 | \$120.00 |
| 1 | Document fee | \$20.00 | \$20.00 |
| 1 | Freight | \$150.00 | \$150.00 |
| | | | \$0.00 |
| | | | \$0.00 |
| | | | \$0.00 |
| | | | \$0.00 |
| | | | \$0.00 |
| | | | \$0.00 |
| | | | \$0.00 |
| | | Total | \$3,190.00 |

Please make checks payable to MERIP Thank you for your business



DEPARTMENT OF RESOURCES & DEVELOPMENT

Federated States of Micronesia P.O. Box PS-12

Palikir, Pohnpei FM 96941 Phone: (691) 320-2646/5133/2620; Fax: (691) 320-5854/2079

E-mail: fsmrd@fsmrd.fm

I. Exporter MERIP PATS Campus Tamoreih. Pohnpei FM 96941 Federated States of Micronesia Tel. 691-320-7630

Importer Marshall Island Mariculture Farm 1 Clam Avenue Maiuro, MH 96960 Republic of the Marshall Islands Tel. 692-247-2526

| CITES PERMIT | 3. Permit No.: | PFM12-02-01 |
|--|-------------------------------|--------------------------|
| ☐ IMPORT | 4. Date of Issue: | 15-Feb-1 |
| EXPORT RE-EXPORT | 5. Valid until: 6. Purpose | 15-Jul-1 |
| Country of Origin Micronesia - Polyripes - PSM | 9. Permit No. | 10. Date of boss N/A |
| 11, Country of last Re-Export N/A | 12. Permit No. N/A | 13. Date of boset N/A |

21.

1. Special Conditions: For live animals, only yaid if the transport conditions comply with the CITES Guidelines for Transport of Live Animals, or in the case of air transport, with IATA Live Animals Regulations. The authorized aforesaid is granted and valid for one shipment only.

| | Scientific Name | QTY | User | Source. | App.No. |
|-----|---------------------------------------|-----|-------|----------|---------|
| .1. | Sarcophyton spp. | 800 | pos. | LIVE / F | 2 |
| 2 | Acropora echinata | 80 | pos. | LIVE / F | - 2 |
| 3. | Acropora tenuis | 200 | pos. | LIVE / F | - 2 |
| 4 | Acropora granulosa | 150 | pos. | LIVETE | - 2 |
| 5. | Acropora micropithalma | 20 | pos. | LIVE / F | 2 |
| 6. | Pachyolavularia | 50 | pos. | LIVETE | - 2 |
| 7. | Montpora spp. | 150 | pos. | LIVE / F | 2 |
| 8. | Zopanthus app. | 80 | .pcs. | LIVE / F | - 2 |
| 3. | Goningora ago. | 50 | pos. | LIVE / F | 2 |
| 10. | Coralimorphia app. | .30 | pos. | LIVE / F | - 2 |
| 35. | Smularia spp. | 100 | pcs. | LIVE / F | 2 |
| 12 | Turbinarie spp. | 30 | pos. | LIVE / F | 2 |
| 33. | Acropora loripes | 100 | pos. | LIVE / F | 2 |
| 54 | Euphylia ancora Actopora divercata | 150 | pcs. | LIVE / F | - 2 |
| | | 100 | pcs. | LIVE / F | 2 |
| 16. | Acropora subulata | 150 | pcs. | LIVE / F | - 2 |
| 17. | Cladieta lop. | 50 | pos. | LIVE / F | . 2 |
| 18. | Tridacna maxima | 300 | pcs. | LIVE / F | - 2 |
| 19. | Acropora polystoma | 50 | pos. | LIVE / F | 2 |
| 20. | Euphyllia glabrescens | 50 | pos. | LIVE / F | - 2 |

FOR OFFICIAL USE ONLY am satisfied that the export import of the specimen describe harein will not be detrimental to the survival of the species and that the specimen was put obtained in contravention of the laws of NOTE: All exported Corals are fragmented corals on the Federated States of Micronesia. artificial rocks and made out of F1 generations. Visientin A. Martin, Deputy Assistant Secretary Office of Marine Resources NOTE: All Tridscaid clams were spawned and reared Division of Resource Management and Development is captivity at the Marine and Environmental Research Department of Resources & Development Institute of Pohnpei. PSM Government, Pulkir, Pohnpei FM 96941 Management Authority's Official Stamp HMENT QUARANTINE 18. Name: PEAPITO SEME Place: Kolonia, Potrope 19. 0 20 50 po Dute: 2/17/12



Office of Fisheries and Aquaculture

P.O. Box B & 738 Kolonia, Pohnpei Federated States of Micronesia 96941 Teli (691) 320-2775/2298/2795 Fato (691) 320-8137/4241

Permit No. OFA-11-13

CERTIFICATE OF ORIGIN AND EXPORT PERMIT

Date: 2/19/11

Exporter:

Marine and Environmental Research Institute of Pohnpei (MERIP), P.O.Box 1005, Tamorohei, Pohnpei, FM 96941. Tel 691-320-7948

Importer: MMME, NAC, Causeway, Lelu, Kosrae, FM 96944

Description of items for export:

| Scientific Name | Quantity (Pieces) | Scientific Name | Quantity (Pieces) |
|------------------|-------------------|-----------------|-------------------|
| Sarcophyton spp. | 600 | | |
| | | | |
| | _ | _ | |
| | | | |

I am satisfied that the export/ import of the specimen described herein will not be detrimental to the survival of the species and that the specimen was not obtained in contravention of the laws Pohnpei, Federated States of Micronesia.

NOTE: All exported corals are fragmented and grown from F1 generations. All Tridacnid clams were spawned and reared in captivity at the Marine and Environmental Research Institute of Pohnoei.

Shipment may contain less than permitted amount.

Hernet Ringlen ()
Acting Administrator
Office of Fisheries & Aquaculture

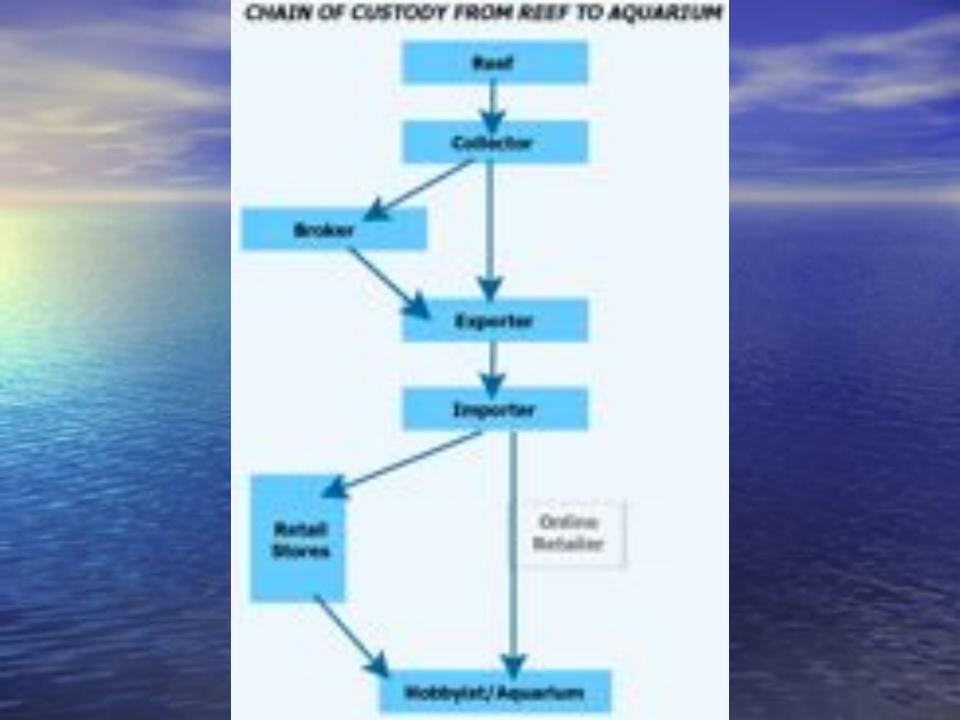
005 1061 8860 005 PNI 1061 8860 **NOT MEGOTIABLE** Continental Airlines SIMON ELLIS, MERID 600 JETTERSON PO BOX 1005 HOUSEON, TEXAS FROM Copies 1, 2 and 3 of this Air Waybill are originals and have some validity KOLONIA POHNPEI It is appeal that the plants attention from the property of electrical point of the and constitute studies for animal point of the property of PSM 96941 TEL. #691-320-7948 DONORNIE'S ACCOUNT MARGO COMEYONG INTERNATIONAL, C/O TRIPLE FORWARDERS 355 CHARLAN PASAHERU **GUAM USA 96913** TEL-#671-642-9421. ALSO NOTIFY MAKE AND ADDRESS (OPTIONAL ACCOUNTING INFORMATION MPH/PNIFFCO ACCOUNTING INFORMATION ACCOUNT NO. MODERNI WAR COOK ONTINO REQUESTED ROUTING FREIGHT PREPAID CK#4640 POHNPEI AIRPORT THE RESERVE OF THE PERSON NAMED INC. ASSESSED. WILESAM NAVE FOR CAST INC. STREET, SQUARE, SQUARE, USD PPPP PP NDV ARPORT OF DESTRUATION with conditions on revenue hereof, indicate amount to be GUAM AIRPORT record in figures in two marked amount of treatment. Discrete contacy to US use it protetred MAKES INC. INFORMATION THOSE IS SCI PLS CALL TRIPLE B FORWARDERS UDON ARRIVALS!! THANK YOU!! NATURE AND QUANTITY OF GOODS BATE CLASS BUSIN. INCL DMENSONS ON VOLUME TEM NO WEIGHT **PICP** 2.30 LIVE CLAMS & CORALS 242.65 105.5k 10 232 CMR 242.65 10 SHOW SOME CONTRACTOR OF THE OWNER ASSESSED. FOR PERCHAPATE 242.65 DEST ADVINCE CHARGE DESCRIPTION OF THE ROWNER WALKERS CHARGE 99. DESIMERY CHARGES tsc/15.00 CITED CHARLES ARTYCSCOPTICAL fsc/55.92 SHIPPER'S R.F.C. on the last recent are served, against to the College of the College of the Section of the Secti mg15.82 THE PERSONNELLINGOS DUDANTURE OF SHIPPER ON AUGST ABOVE AND RATIO, APPLICABLE BOX BELOW This stapment state or common designment gar-COD -DESCRIPTION \$329.39 PNIFFCO - MDRILLIP 10MAY11 CHARLEST STREET, SQUARE, DOWNERS OF THE PARTY OF THE PAR Carrier certifies goods described above were received for carriage subject to the goods from being in assured good order and condition except as noted furein. FOR CAPMIERS USE ONLY AT DESTINATION CHRISTINAL гоп эничел **005** 1061 8860 AC-17 NF (Res. 1209)

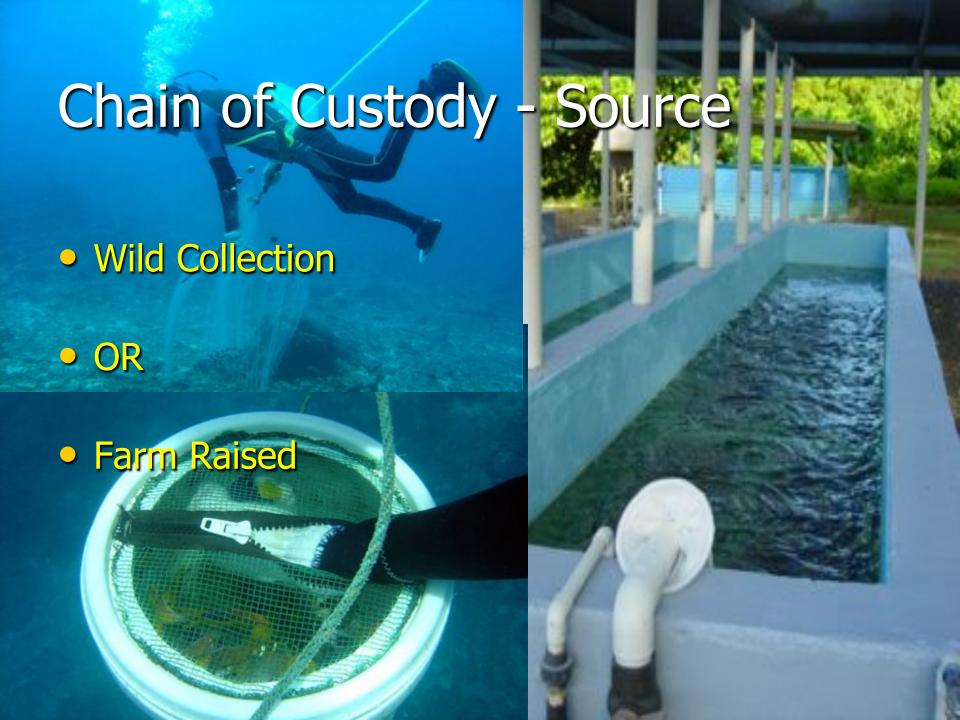


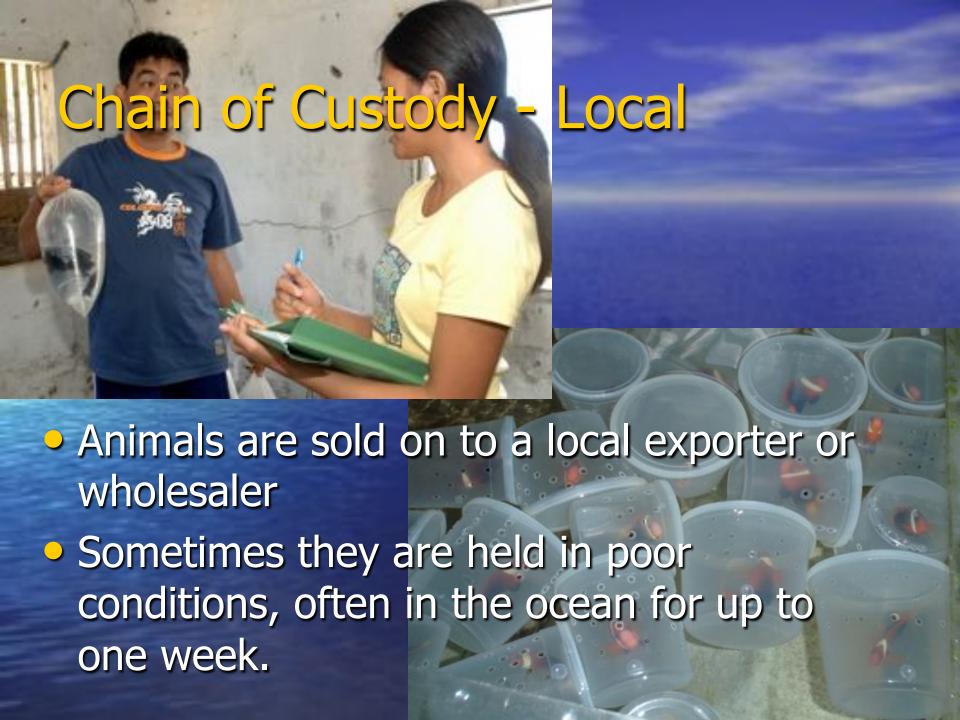
Problems Associated With Shipping

- Many of the mortalities associated with the MO industry are related to poor shipping and handling practices
- Shipping is very expensive in the Pacific Islands and cargo capacity is often limiting

- Infrastructure can be poor
- Losses during shipping not only have economic consequences but also environmental impact













Others are more simple in nature





Chain of Custody — Wholesaler and Retail

- Animals are shipped to wholesaler usually in the USA or EU
- Wholesaler then ships onto the retailer shops
- Direct marketing via the Internet is increasingly used.



Packing Methods

- Technology remains essentially unchanged
- Animals are packed in water in plastic bags
- Bags are inflated with oxygen
- Oxygen:water ratio ranges 4:1 to 6:1
- Temperature stability is provided by insulated boxes
- Additives such as ammonia strippers, antibiotics and pH buffers can be added to the shipping water.
- Most animals are shipped singly or in low numbers per bag



Causes of Mortality — Stress Prior to Shipment

- Repeated handling of the animals during collection, rapid temperature changes, over crowding, oxygen deprivation and trauma can all stress the animals prior to shipping.
- Implementation of best management practices and training for collectors, exporters and brokers.
- Ensure the animals are healthy before shipment through observation or stress testing

Causes of Mortality - Metabolites

- During the shipping process build up of metabolites is the greatest stressor.
- Oxygen is rarely a limiting factor
- Ammonia and Carbon dioxide build up are the main problems.
- High Carbon dioxide and low pH affect the oxygen carrying capacity of blood
- Bacterial blooms can also cause latent infection

Metabolite Reduction

- Use of sufficient water to buffer metabolites
- Food deprivation for 24-72 hours prior to shipment to reduce Ammonia excretion
- Pre-shipment dips and baths
- Treatment of shipping water with UV and protein skimming
- Reducing shipping water temperature
- Use of ammonia "strippers"
- Buffers to control pH
- Antibiotics to reduce bacterial blooms
- Anesthetics can reduce stress

Metabolite Reduction

- The use of anesthetics and buffers in the MOI is not well documented and the misuse of these can cause entire shipment failure.
- Generally most shippers use no additives and prefer to manage the water quality using water temperatures and stocking density.

Acclimation

- This is critical phase for receiving animals
- Bags are floated in the receiving water for up to one hour stabilize the temperature
- Avoid harsh light or sunlight
- Once the shipping bag is opened Carbon dioxide will dissipate increasing the pH and toxic ammonia content of the water
- Dip fish immediately into the receiving water and discard the shipping water

Damp or Dry Shipping

- The cost of shipping water is often higher than the value of the animal being shipped
- Some species can be shipped without water.
- Soft corals, corallimorphs and zooanthids are wrapped in damp paper towel
- Hard corals are wrapped in "bubblewrap".



Payment and DOA

- Where possible insist on pre-payment
- A certain amount of mortality (5-10%) is acceptable and should be agreed upon before shipping
- A buyer may claim Dead on Arrival (DOA) for amounts over this. Usually photographic evidence is provided and credit is given for the next shipment (livestock only)
- Getting payment from some buyers can be a problem

