# Six Strategies to Strengthen Your Business during COVID-19



COVID-19 has changed our daily lives. During this time, business leaders need to continue moving their businesses forward with planning and execution of plans to manage employees, cash flow, online sales, and more. The biggest mistake to avoid right now is standing still. Businesses need resources to adapt and create a new plan.

In an effort to help businesses survive and thrive during COVID-19, here are six strategies that can strengthen your business. Mississippi State University Extension faculty members provided an overview of these strategies using a Zoom conference call recently. You can find a link to the presentations below. Also, each faculty member provided valuable resource links that can help your business through COVID-19. Feel free to reach out to any or all of these specialists for more assistance.

# The Zoom Webinar

If you want to watch each presentation listed below, please visit *http://extension.msstate.edu/six-strategies-strengthen-your-business-during-covid-19*. What follows is a listing of each faculty member, the topic they presented, and resource links that can help your business during COVID-19.

- Strategy 1: Create or Improve Your Business Website
- Strategy 2: Boosting Your Social Media Engagement
- Strategy 3: Turning Your Website into a Sales Machine
- Strategy 4: Adapting Business Strategies during COVID-19
- Strategy 5: How to Avoid Three Financial Mistakes during COVID-19
- Strategy 6: Small Business Administration Resources

# The COVID-19 Toolkit for Businesses

# Strategy 1: Create or Improve Your Business Website

# Andy Collins

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#### Resource Links

# Build a Website with Wix

https://mstate-my.sharepoint.com/:f:/g/personal/ pac47\_msstate\_edu/Ep\_0St6IrxdHuP4WlkF-RmkBhDOInS856-6FyH0VDbGrAA?e=H9xVLR

# Mobile Friendliness Test

https://search.google.com/test/mobile-friendly

## **Page Speed Test**

https://developers.google.com/speed/pagespeed/ insights/

# Keyword Planner

https://ads.google.com/home/tools/keyword-planner/

# Search Engine Optimization Guide https://support.google.com/webmasters/ answer/7451184?hl=en

# Strategy 2: Boosting Your Social Media Engagement

# Lauren-Colby Nickels

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## Resource Links

# 5 Ways to Grow Your Local Foods Business with Facebook

http://extension.msstate.edu/publications/5-ways-growyour-local-foods-business-facebook

# Helpful Social Media Toolkit from the North Carolina Dept of Health and Human Services

https://www.ncdhhs.gov/divisions/public-health/ covid19/materials-and-resources

# 50 Must-Have Remote Working Tools and Apps

https://www.socialmediatoday.com/news/50-must-haveremote-working-tools-and-apps/575069/

## Assistance with Ads

https://www.facebook.com/business/ads-guide

# **Crafting Creative Content**

https://www.facebook.com/business/inspiration

### **MSU Extension COVID-19 Information**

http://extension.msstate.edu/food-and-health/health/ coronavirus

# Strategy 3: Turning Your Website into a Sales Machine

#### James Barnes, PhD

Associate Professor and Extension Economist Department of Agricultural Economics Mississippi State University Extension Service james.barnes@msstate.edu

### Resource Links

Schedule a Free Website Review https://brickstoclicks.extension.msstate.edu/

How to Build a Website That Sells https://podcasts.apple.com/us/podcast/how-to-build-awebsite-that-sells/id1499143578?i=1000468537847

3 Website Mistakes Your Business Should Avoid (Complete video) https://brickstoclicks.extension.msstate.edu/videos

Free Tool to Pivot Your Marketing Message During Covid-19 https://www.mystorybrand.com/

# Strategy 4: Adapting Business Strategies during COVID-19

## Rachael Carter, PhD

Extension Economist Center for Government and Community Development Mississippi State University Extension Service rdm1@msstate.edu

## Resource Links

NAICS Code Look Up https://www.naics.com/search/

**Disaster Loan Applications** https://www.sba.gov/page/disaster-loan-applications

Paycheck Protection Program https://www.sba.gov/funding-programs/loans/ paycheck-protection-program

Guide for Home-Based Business http://srdc.msstate.edu/cashing/

### **Developing a Marketing Plan**

http://extension.msstate.edu/publications/growing-yourbrand-developing-marketing-plan-workbook

### **Rural Tourism Toolbox**

https://gcd.extension.msstate.edu/educationalprograms/community-development/tourism/ rural-tourism-toolbox

# Strategy 5: How to Avoid Three Financial Mistakes during COVID-19

### Becky Smith, PhD, FFC®

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### Resource Links

Managing Personal Finances during COVID-19 http://extension.msstate.edu/content/managingpersonal-finances-during-covid-19

Managing Stress and Anxiety https://www.cdc.gov/coronavirus/2019-ncov/prepare/ managing-stress-anxiety.html

**Protect Yourself Financially from Coronavirus** https://www.consumerfinance.gov/about-us/blog/ protect-yourself-financially-from-impact-of-coronavirus/

Learn about Investing https://www.finra.org/investors#/

https://www.saveandinvest.org/

https://www.smartaboutmoney.org/Courses/My-Retirement-Plan

Fee-Only Financial Advisors https://www.napfa.org/find-an-advisor

National Foundation for Credit Counseling (NFCC) https://www.nfcc.org/about-us/

# Strategy 6: Small Business Administration Resources for COVID-19

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### Resource Links

**COVID-19 Economic Injury Disaster Loan Application** https://covid19relief.sba.gov/#/

Small Business Administration e-Newsletter Sign-up https://www.sba.gov/updates

# U.S. Department of the Treasury Assistance for Small Businesses

https://home.treasury.gov/policy-issues/top-priorities/ cares-act/assistance-for-small-businesses

# Conclusion

COVID-19 will end at some point. The economy will recover at some point, too. In the meantime, businesses that continue moving forward will be the ones that prosper during and after COVID-19. Remember this: After the 2008 recession, many successful companies emerged. Here is a short list of some successful companies that launched after the 2008 recession (Conklin, 2020):

- WhatsApp
- Venmo
- Groupon
- Instagram
- Uber
- Pinterest
- Slack

Keep your business moving forward by adapting to the changing circumstances of COVID-19. Please contact the Extension faculty members listed here to help your business continue to move forward during this crisis.

# References

Conklin, A. (2020, March 29). 10 Successful Startups Founded During 2008 Great Recession. Available at: https://www.foxbusiness.com/markets/startupsgreat-recession.

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